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TO: Examiner Thu V. Huynh

Art Unit : 2178

Phone No. : (571) 272-4126 Group Fax # : (571) 273-8300

Date: Monday, March 13, 2006

Total Pages: 1 including this one

Regarding: Your message concerning US Application # 10/659,343

Message: Dear Examiner Thu Huynh,

I attempted to return your call but something appears to be malfunctioning with the Patent Office switch board. I tried maybe 16 times or so and there is always a message saying "Your call did not go through. Please check your number and try again".

I tried calling several different phone numbers in the hope that I might have the person switch me to your extension (x4126), but those other numbers had the same error message!

I did reach Supervising Examiner Stephen Hong, who was extremely nice and offered to go ask you personally to give me a call – but I really didn't want to inconvenience him. I said I'd keep trying.

If I fail to reach you, and you cannot reach me, could you perhaps leave a message telling me what the problem is and what you would like me to do? Or fax a note to me (if that's ok)? My fax number is the same one you called previously. I will do my best to accommodate your wishes! And I apologize for the failure to reach you. :--(